



As we move carefully through this COVID-19 pandemic we want to make sure that our patients and community are made aware that Wingard Urgent Care & Wellness will remain open to ensure patients can be seen & obtain their medications. It is vital that our providers manage the care of each of our patients; blindly issuing prescriptions to patients without an evaluation is not an option as doing so could present more danger to our patients and community than COVID-19. Therefore we have carefully considered and implemented protocols to limit exposure and reduce risk for our patients and staff. Protocols being implemented are as follows:

- We are prohibiting patients from waiting in our lobby to reduce exposure.
- Established patients: Call the office at (770) 692-7575 to check in by phone when you arrive. Be prepared to verify demographic information, insurance information and pay your co pay, co insurance or deductible by phone (if paying with cash you can pay once you enter the office)
- All patients are asked to wait in your car until a room has been sanitized and ready for you. We will call you to tell you when your room is ready and you need to enter the building.
- If paying your co pay with cash, please be prepared to pay at the front window and immediately be transferred to a sanitized room.
- Everyone who enters the office must use the hand sanitizer provided at the front desk.

If an in office visit is still not an option for you we are offering Virtual Visits. You can call our office and we will set this appointment for you. Patients must meet the requirements below in order to qualify for the virtual visit:

- Patients have an email on file and registered for the patient portal (if you are not sure that you have the portal access just contact the office).
- Patients must be using any device that has audio & video functionality